# opentext™

The Information Company

# Sprinter Support Matrix

Software version 24.4

# System Requirements

To successfully install and run Sprinter 24.4, your computer must meet the minimum system requirements. However, performance may be improved by using systems with stronger/later setups than the minimum requirements.

| System Requirement | Details |
|---|---|
| Computer Processor | 1.6 GHz or higher |
| Memory | Minimum: 2GB RAM<br><br>Recommended: 4GB RAM<br><br>Additional memory is required when testing applications with multiple technologies or when using the Automatic screen movie recording option (Settings > Run) to capture movies during run sessions. |
| Display | 1024x768 or higher |
| Free Hard Disk Space | Minimum: 2GB of free disk space for application files and folders.<br><br>You must also have an additional 1 GB of free disk space on the system disk (the disk on which the operating system is installed). |

# Operating Systems

| Product | Version | Comments |
|---|---|---|
| Windows | Windows 10 | |
| | Windows 11 | |
| | Server 2012 R2 | |
| | Server 2016 | |
| | Server 2019 | |

# Virtualization Solutions

| Product | Version | Comments |
|---|---|---|
| Citrix | XenDesktop/XenApp 7.15 | |
| | Virtual Apps and Desktops 1912 LTRS | |

# Supported Power Mode Technologies

## .NET Technologies

Supported on 32-bit and 64-bit applications.

| Product | Version | Comments |
|---|---|---|
| .NET Framework | 4.0, 4.5.x, 4.6.x, 4.7.x, 4.8 | |
| .NET | 5, 6 | |

## WPF Technologies

Supported on 32-bit and 64-bit applications.

Silverlight is not supported.

| Product | Version | Comments |
|---|---|---|
| WPF | .NET Framework 4.0, 4.5.x, 4.6.x, 4.7.x, 4.8 | |
| | .NET 5, 6 | |

# ActiveX Technologies

**ActiveX Controls**

| Product | Version | Comments |
|---|---|---|
| FarPoint Spreadsheet | 6.00, 7.00, 8.00 | |
| Microsoft Data Bound Grid | 5.00 | |
| Microsoft Flex Grid | 6.00 | |
| Microsoft Grid | 1.00 | |

# Java Technologies

Supported on 32-bit and 64-bit applications.

**Oracle Java**

| Product | Version | Comments |
|---|---|---|
| JRE | 8 - 18 | |

**Java Oracle Toolkits**

| Toolkits | Version | Comments |
|---|---|---|
| Abstract Window Toolkit (AWT) | 8 - 18 | |
| Swing (JFC) | 8 - 18 | |
| Standard Widget Toolkit (SWT) | 3.5-3.8, 4.2-4.21 | |

# Oracle Technologies

Supported only on Internet Explorer.

| Product | Version | Comments |
|---------|---------|----------|
| Oracle Forms | 12c | |
| Oracle applications - E-business Suite | 12.2.4, 12.2.6-12.2.10 | |

## SAP Solutions

| Product | Version | Comments |
|---------|---------|----------|
| SAP GUI | 7.60 | |
| | 7.70 | |
| | 8.00 | |
| SAPUI5 applications (including Fiori) | 1.38, 1.71, 1.84, 1.96, 1.108, 1.120 | |
| NetWeaver Business Client for HTML | 3.6 | |
| NWBC Desktop client | 7.0, 7.7, 8.0 | |
| Ariba | | |
| Concur | | |
| FieldGlass | | |

## Terminal Emulators

| Product | Version | Comments |
|---------|---------|----------|
| Micro Focus Attachmate Extra | 9.2, 9.3, 9.4, 9.5 | |

## Visual Basic Technologies

| Product | Version | Comments |
|---------|---------|----------|
| Visual Basic | 6.00 | |

# Web Technologies

### Supported Browsers

To work with web applications, please refer to Test Web apps on specific browsers.

| Browser | Version | Comments |
| --- | --- | --- |
| Microsoft Edge (Chromium-based) | 79-122 | |
| Chrome | 69-123 | |
| FireFox | 57-123 | |
| | ESR 60, 68, 78, 91, 102, 115 | |

### Browsers Technologies

| Browsers Technologies | Version | Comments |
| --- | --- | --- |
| HTML | 4.00, 5.00 | |

### Toolkits

| Toolkits | Version | Comments |
| --- | --- | --- |
| Dojo | 1.2.3, 1.5, 1.8, 1.9, 1.10, 1.12, 1.13, 1.15, 1.16, 1.17 | |
| Ext-JS | 6.0.0, 6.7, 7.5, 7.6 | |
| GWT | 2.4, 2.50, 2.70, 2.8x | |
| jQuery UI | 1.8.16, 1.10.4, 1.11.x, 1.12.x, 1.13.x | |
| Angular | 1.x, 4.x, 6.x-16.x | |

# Mobile Applications

For more details, please see Digital Lab supported devices.

| Applications | OS | Comments |
| --- | --- | --- |
| Native | Android, iOS | |
| Hybrid | Android, iOS | |
| Web | Android, iOS | |

# Integration with other OpenText Products

| Product | Version | Comments |
|---|---|---|
| Agile Manager | 2.57 | Submitting Defects in Agile Manager is supported when working with UFT One license or Digital Lab without ALM license. |
| Application Lifecycle Management (ALM) | 15.5.x | |
| | 16.0.x | |
| | 17.0.x | |
| | 24.1 | |
| ValueEdge and ALM Octane (SaaS) | 16.0.x | For more information, please refer to Testing tools integrations about ValueEdge and ALM Octane. |
| | 16.1.100-16.2.100 | |
| | 23.4-24.1 | |
| ValueEdge and ALM Octane (On-premises) | 16.0.x | |
| | 16.1.100-16.2.100 | |
| | 23.4-24.1 | |
| Business Process Testing | 15.5.x | |
| | 16.0.x | |
| | 17.0.x | |
| | 24.1 | |
| Digital Lab (formerly known as UFT Mobile) | 24.2-24.4 | For more information, please refer to Digital Lab Support Matrix. |
| UFT One | 24.2-24.4 | Side-by-side installation is supported with limitations. See Testing tools integrations for more information. |

# Integration with Third-party Products

Submitting Defects in Bugzilla\JIRA is supported when working with UFT One license or Digital Lab without ALM license.

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| Product | Version | Comments |
|---------|---------|----------|
| Bugzilla | 4.2.x – 5.x | |
| JIRA | 5.x – 8.20.16 | |

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