



ALM Octane

Software Version: 16.0.300

Upgrade Guide for Linux

Go to **HELP CENTER ONLINE**

<http://admhelp.microfocus.com>

Legal Notices

Disclaimer

Certain versions of software and/or documents (“Material”) accessible here may contain branding from Hewlett-Packard Company (now HP Inc.) and Hewlett Packard Enterprise Company. As of September 1, 2017, the Material is now offered by Micro Focus, a separately owned and operated company. Any reference to the HP and Hewlett Packard Enterprise/HPE marks is historical in nature, and the HP and Hewlett Packard Enterprise/HPE marks are the property of their respective owners.

Warranty

The only warranties for products and services of Micro Focus and its affiliates and licensors (“Micro Focus”) are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. Micro Focus shall not be liable for technical or editorial errors or omissions contained herein. The information contained herein is subject to change without notice.

Restricted Rights Legend

Contains Confidential Information. Except as specifically indicated otherwise, a valid license is required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2016-2022 Micro Focus or one of its affiliates.

Contents

ALM Octane	1
Upgrade	4
Upgrade paths	4
Prepare for upgrade	5
Step 1: Deploy the new version and start ALM Octane	6
Step 2: Upgrade cluster nodes	7
Step 3: Upgrade spaces in ALM Octane	7
Step 4: Verify that spaces upgraded successfully	8
Step 5: Stop all ALM Octane servers	8
Step 6: Restart the ALM Octane servers	8
Troubleshooting a Data upgrader failure	8
Rollback	9
After the upgrade's setup validation phase	9
After a site schema has been upgraded	9
After space schema has been upgraded	10
After upgrade completed	11
After upgrading cluster nodes	11
Send Us Feedback	13

Upgrade

This document describes how to upgrade an existing installation of an on-premises ALM Octane server on Linux.

In this topic:

- ["Upgrade paths" below](#)
- ["Prepare for upgrade" on the next page](#)
- ["Step 1: Deploy the new version and start ALM Octane" on page 6](#)
- ["Step 2: Upgrade cluster nodes" on page 7](#)
- ["Step 3: Upgrade spaces in ALM Octane" on page 7](#)
- ["Step 4: Verify that spaces upgraded successfully" on page 8](#)
- ["Step 5: Stop all ALM Octane servers" on page 8](#)
- ["Step 6: Restart the ALM Octane servers" on page 8](#)

Upgrade paths

ALM Octane allows you to choose between two upgrade paths:

- **Short-term path (STP).** Upgrade to each new service pack (for example, from 16.0.200 to 16.0.300). If you choose this path, you will need to go through all the interim service packs in order to upgrade to the following release.
- **Long-term path (LTP).** Upgrade directly from one release to the next (for example from 15.1.20 to 16.0.100, to the next LTP release), without having to upgrade to each of the interim service packs.

The current version is a **service pack**, meaning that you can only upgrade to 16.0.300 from 16.0.200. If you have not yet upgraded to ALM Octane 16.0.200, upgrade now.

Prepare for upgrade

Before upgrading, review the following:

1. Check that all spaces are up to date, first in **Settings > Site > Spaces**, and then in **Settings > Site > POST UPGRADE JOBS**. Delete any spaces that you do not want to upgrade to prevent problems in future upgrades.
2. Verify that your server machine, and if relevant, all cluster nodes, meet all prerequisites.
This includes checking the supported versions for all third party tools and upgrading accordingly. For details, see "Prerequisites" in the [ALM Octane Installation Guide for Linux](#).
3. Stop the **octane** service on the server, and if relevant, on all cluster nodes.
4. Create backups of:
 - The repository
 - Existing ALM Octane configuration files, including **octane.conf**
 - Your database
 - Elasticsearch
 - If you are using ALM Octane Synchronizer, back up :
 - **C:\octane\wrapper\wrapper.conf**
 - **service.locator.properties (C:\octane\webapps)**

For recommendations on making these backups, see [Best practices for backing up ALM Octane data](#) in the ALM Octane Help Center.

5. Take note of any special aspects of your configuration, such as:

Special configuration	Recommendation
Did you use a different user, other than the octane user, to install?	If you did, the user is set in the OCTANE_USER environment variable. Use this user to upgrade.
Did you install ALM Octane to a location other than /opt/octane ?	Refer to the location you used while upgrading.
What sudoer user did you use to install?	Use the same sudoer user that was used for installation to upgrade.
Did your organization's DBA make changes to database schemas, such as the addition of tables or columns?	Define an exception file. The exception file instructs ALM Octane to ignore manual changes to the database schemas during installation. For details, see "Using exception files for manual database changes" in the ALM Octane Installation Guide for Linux .

6. Before upgrading, remove all patches or hotfixes at **WEB-INF/lib** and **WEB-INF/classes**.

Step 1: Deploy the new version and start ALM Octane

1. Download the ALM Octane RPM package:

<https://www.microfocus.com/en-us/products/application-lifecycle-management-octane-on-prem/download>

2. Deploy the rpm package for the new version of ALM Octane using:

```
rpm -U <name of the RPM file>
```

3. Start the ALM Octane server.

```
systemctl start octane
```

4. Check the **/opt/octane/log/wrapper.log** file. If you encounter a recoverable error in the **wrapper.log** or **upgrade.log** files, fix the problem and restart the server to resume upgrade.
 - If the log file contains the error message “The value https://<server URL> is invalid URL”, refer to the section [Upgrading non-standard top-level domains](#).
 - The following is required if you configured trust on the ALM Octane server, when connecting to a remote location such as the database server. If your Java trust store (**<java_home>/jre/lib/security/cacerts**) uses a non-default password, enter this password in **octane.conf** in the **java-default-trust-store-password** parameter.



Caution: Do not use ALM Octane until you have completed "[Step 3: Upgrade spaces in ALM Octane](#)" on the next page.

Step 2: Upgrade cluster nodes

After the upgrade on the first node has completed successfully, you can upgrade the remaining nodes in a cluster.

To upgrade cluster nodes:

1. Deploy the new version of ALM Octane to each node.
2. On each node, start the ALM Octane server.

```
systemctl start octane
```

3. Check the **/opt/octane/log/wrapper.log** file. If you do not see the "Server is ready!" message, correct the errors shown in the log.

If you encounter a recoverable error in the **wrapper.log** or **upgrade.log** files, fix the problem and restart the server to resume upgrade.



Caution: Do not use ALM Octane until you have completed ["Step 3: Upgrade spaces in ALM Octane"](#) below.

Step 3: Upgrade spaces in ALM Octane

After upgrading, log into ALM Octane as the site admin to upgrade each space.

To upgrade spaces in ALM Octane:

1. In a browser, navigate to **<ServerURL>:<port>/ui?site**.
2. Log in with the user name and password defined in the **octane.conf** file.
To upgrade all spaces at once, log in as the site admin.
3. Click **Site** and then click the **Spaces** tab.
4. Select one or more spaces and click **Upgrade**.
Upgrade is available only if the space needs to be upgraded.
5. Individual workspaces are upgraded in the background.



Note: Until all of the post-upgrade jobs have completed, some data may be unavailable in trend graphs and other Elasticsearch-related features.

Step 4: Verify that spaces upgraded successfully

Verify that all spaces were upgraded successfully from the previous version. To verify that a space has been upgraded, check that:

- The space status is **Active** (or Inactive if it was previously deactivated).
- The space version is updated to the current version.

In addition, check that all post-upgrade jobs were completed in **Settings > Site > POST UPGRADE JOBS**.

Step 5: Stop all ALM Octane servers

Clear caches by stopping all ALM Octane servers.

Note: All of the servers must be stopped before you restart any of them.

Step 6: Restart the ALM Octane servers

After you stop all of the servers, you can restart them.

Troubleshooting a Data upgrader failure

In Oracle environments, if you have a space with more than 500 workspaces, space upgrade may fail with an error message that includes: **Data upgrader FixVulnerabilitiesCountOfWIUpgrader failed**. The space will go into SUSPENDED status. This is a known issue that will be fixed in a future release.

If you encounter this error, perform the following:

1. While the space is in SUSPENDED mode, set the hidden site parameter **UPG_FixVulnerabilitiesCountOfWIUpgrader_ENABLE** to **false**. This should be done when no other spaces are being upgraded.
2. Resume the upgrade.
3. After the upgrade completes, set the site parameter back to **true**. You can now upgrade other spaces if needed.

The **FixVulnerabilitiesCountOfWIUpgrader** data upgrader handles the count of vulnerabilities. Following this workaround, the vulnerabilities count in this space may be inaccurate. This will be fixed in an upcoming release.

Rollback

This section describes how to roll back after upgrading an on-premises ALM Octane server. This may be necessary if for some reason the upgrade fails or performance is slow.

Depending on when you want to roll back, there are different steps to perform.

Note: To roll back you need the pre-upgrade backups of all configuration files including **octane.conf** from each node.

In this topic:

- ["After the upgrade's setup validation phase" below](#)
- ["After a site schema has been upgraded" below](#)
- ["After space schema has been upgraded" on the next page](#)
- ["After upgrade completed" on page 11](#)
- ["After upgrading cluster nodes" on page 11](#)

After the upgrade's setup validation phase

You can roll back after the upgrade's setup validation phase, whether it passed or failed.

If the upgrade reached setup validation, the following have been modified:

- Previously-deployed files
- ALM Octane configuration files, including **octane.conf**

To roll back the deployed files, including octane.conf

1. Revert to the previous rpm file: `rpm -Uvh --oldpackage <filename>`
2. Revert to backups of ALM Octane configuration files, including **octane.conf**.
3. Start the ALM Octane server (the octane service).

After a site schema has been upgraded

You can roll back after the site schema has been upgraded.

If the upgrade upgraded the site schema, the following has been modified:

- The site schema (database)
- Elasticsearch indexes
- ALM Octane configuration files, including **octane.conf**

To roll back the site schema

1. Stop the ALM Octane server (the octane service).
2. Revert to a backup of the site schema.
3. Revert to a backup of Elasticsearch indexes.
4. Revert to the previous rpm file: `rpm -Uvh --oldpackage <filename>`
5. Revert to backups of ALM Octane configuration files, including **octane.conf**.
6. Start the ALM Octane server (the octane service).

After space schema has been upgraded

If the upgrade upgraded the space schema, the following have been modified:

- Previously-deployed files
- Elasticsearch indexes
- ALM Octane configuration files, including **octane.conf**
- The site schema
- The space schema

Rolling back a single space is relevant after upgrade of a space failed. In this case, fixes are required depending on the cause of the failure, as seen in the logs and in the UI.

Note: This is only relevant if the space upgrade failed with **CORRUPTED** status. If it ended in **SUSPENDED** status, implement the fixes as instructed in the logs and in the UI, and then resume upgrade. No rollback actions are required.

To roll back changes to the space schema:

1. Revert to the backup of the space schema.
2. Revert to the backups of Elasticsearch indexes related to the specific space.
Space-specific indexes can be identified by the space logical name embedded in their name, using the pattern **mqm_{space logical name}_***.
Note: There are multiple Elasticsearch indexes for each space. Make sure to roll back all of them.
3. Revert to the repository backup of this specific space.
4. Fix what caused the upgrade to fail.
5. Run the following API to repair the space:
`POST {octane server}/admin/shared_spaces/repair?ids={space_id}`
Tip: To repair multiple spaces, provide the **space_ids** separated by commas.
6. Upgrade again.

After upgrade completed

If the upgrade completed successfully, the following have been modified:

- ALM Octane configuration files, including **octane.conf**
- The site schema
- The space schema(s)
- Elasticsearch indexes
- ALM Octane repository files

To roll back the entire upgrade

1. Follow the procedure ["To roll back the site schema" on the previous page.](#)
2. Revert to backups of all space schemas.
3. Revert to backups of all Elasticsearch indexes.
4. Revert to backup of the previous repository.

After upgrading cluster nodes

If you upgraded additional cluster nodes, the following has been modified on the cluster nodes:

- Previously-deployed files
- ALM Octane configuration files, including **octane.conf**

To roll back to the rpm package

1. Revert to the previous **rpm** file on each cluster node: `rpm -Uvh --oldpackage <filename>`
2. Revert to backups of ALM Octane configuration files, including **octane.conf**.
3. Start the ALM Octane server (the octane service) on each cluster node.

Send Us Feedback



Let us know how we can improve your experience with the Upgrade Guide for Linux.
Send your email to: docteam@microfocus.com

