# opentext\*

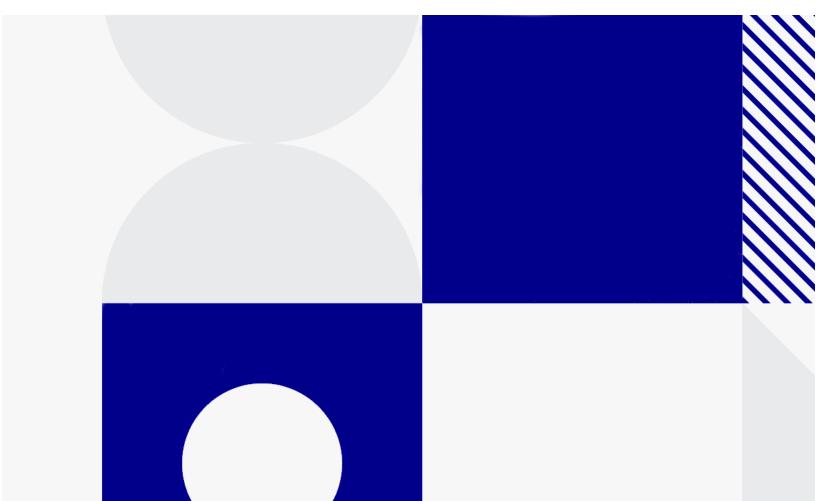
# OpenText Software Delivery Management

Software version: 25.1

# **Upgrade Guide for Windows**

Go to Help Center online

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# Upgrade highlights

The following sections include specific highlights for upgrading from a given version.

# General upgrade notes

Note the following general information when upgrading.

Category	Description
Backups	Make sure to have viable accessible backups of your relational database (either Oracle or SQL Server), Elasticsearch, and the repository folder on your file system.
Cluster	Make sure to stop services for all cluster nodes before upgrading.
STP/LTP Upgrade	You can choose between two upgrade paths:
	• Short-term path (STP). Upgrade to each new service pack (for example, from 23.4 to 24.1). If you choose this path, you need to go through all the interim service packs to upgrade to the following release.
	<ul> <li>Long-term path (LTP). Upgrade directly from one LTP release to the next (for example, from 16.2.100 directly to 24.3 and then to 25.1, the next LTP release), without having to upgrade to each of the interim service packs.</li> </ul>
	Refer to the release's upgrade path details below.

# Upgrade to 25.1 (LTP release)

Category	Description
Upgrade path	This version is an LTP release. You can upgrade to this version directly from 24.3 (the previous LTP release).
Harden the authentication	You must harden the authentication mechanism by replacing the existing <b>hpssoconfig.xml</b> configuration file and storing the encryption key in a keystore file. For details, see "Harden the authentication" in the 25.1 Upgrade Guide.

# Upgrade to 24.3 (LTP release)

Note the following when upgrading to 24.3 (LTP release).

Category	Description
Upgrade path	This version is an LTP release. You can upgrade to this version directly from 16.2.100 (the previous LTP release), or from 24.1.

Category	Description
Java version	JDK 21 is required and must be installed before you upgrade.
	Before you install JDK 21, make a backup copy of the default Java keystore (cacerts) file from the existing JDK 11 installation. Then, after you install JDK 21, use the backup copy to replace the cacerts file that is provided with JDK 21. This avoids potential issues with the new cacerts file.
Elasticsearch version	Elasticsearch 8.11 or later is required (version 8.11 is recommended). This is enforced on startup.
Elasticsearch re-index	The upgrade triggers Elasticsearch re-index. Indexes are re-indexed to version 8.
	When a space's post-upgrader is running, its Elasticsearch features are not all disabled during the entire process. Instead, features are in downtime only when an index they are dependent on is in the downtime phase of its re-indexing.
	For details, see "Upgrade highlights" on page 3.
	<b>Note:</b> Re-index must be completed successfully, or you cannot upgrade to the next release.
OData version	OData 4.0 is required. OData version 2.0 services will no longer work and will be fully replaced by OData version 4.0.
	To continue using OData, your connection must be updated to OData version 4.0. The OData 4.0 URI format is:
	<a href="https://server&gt;/odata/v4/shared_spaces/space_">https://server&gt;/odata/v4/shared_spaces/space_</a> ID>/workspaces/ <workspace_id>/</workspace_id>

# Upgrade to 24.1

Note the following when upgrading to 24.1.

Category	Description
Upgrade path	This version is an STP service pack, meaning that you can only upgrade to 24.1 from 23.4. If you have not yet upgraded to 23.4, upgrade now.
Elasticsearch version	Elasticsearch 8.x is required. This is enforced on startup.

# Upgrade to 23.4

Note the following when upgrading to 23.4.

Category	Description
Upgrade path	This version is an STP service pack, meaning that you can only upgrade to 23.4 from 16.2.100. If you have not yet upgraded to 16.2.100, upgrade now.

# Upgrade to 16.2.100 (LTP release)

Note the following when upgrading to 16.2.100 (LTP release).

Category	Description
Upgrade path	This version is a long term path (LTP) release, meaning that you can upgrade to 16.2.100 either directly from 16.1.100, or from 16.1.200.
Elasticsearch version	Elasticsearch 8.6.0 is now supported. We recommend using Elasticsearch 7.17.8 or 8.6.0.
Elasticsearch re- index	If you are upgrading directly from 16.1.100, verify that re-index has completed successfully in all spaces. For details, see "LTP Path: Verify Elasticsearch re-indexing (ES version 8.x)" in the 16.2.100 Upgrade Guide.
MS SQL Server databases	If you are using MS SQL Server databases with the FILL_ EXISTING site_action, the database administrator should set READ_COMMITTED_SNAPSHOT ON on all databases used by OpenText Software Delivery Management, before deploying the new version. For details, see "Changes to MS SQL Server databases" in the 16.2.100 Upgrade Guide.

# Upgrade to 16.1.200

Note the following when upgrading to 16.1.200.

Category	Description
Upgrade path	This version is an STP service pack, meaning that you can only upgrade to 16.1.200 from 16.1.100. If you have not yet upgraded to 16.1.100, upgrade now.
Elasticsearch re-	In this service pack, Elasticsearch re-index is mandatory.
index	<ul> <li>Space re-index. Spaces that have not been re-indexed are not accessible to users. You must complete re-index before upgrading.</li> </ul>
	If you do not, you can re-index after upgrading, but access to the shared space is blocked until re-index is completed successfully.
	<ul> <li>Site re-index. Re-index is not enforced at the site level. It is the responsibility of the site admin to verify that site re-index is complete.</li> </ul>
	If re-index is not complete, the index will not perform properly following upgrade. For example, audit data may be inaccurate. In addition, upgrade to Elasticsearch 8 may fail in future releases.

# Upgrade to 16.1.100 (LTP release)

Note the following when upgrading to 16.1.100 (LTP release).

Category	Description
Upgrade path	This version is a long term path (LTP) release, meaning that you can upgrade to 16.1.100 either directly from 16.0.100, or from 16.0.400.

Category	Description
Elasticsearch re- index	The upgrade triggers Elasticsearch re-index. It is important to note that the mechanism for Elasticsearch re-index has been changed to significantly minimize downtime.
	When a space's post-upgrader is running, its Elasticsearch features are not all disabled during the entire process. Instead, features are in downtime only when an index they are dependent on is in the downtime phase of its re-indexing.
	For details, see "Prepare for Elasticsearch re-indexing" in the 16.1.100 Upgrade Guide.
	Note that re-index must be completed. You will not be able to use OpenText Software Delivery Management in the next release if re-index was not completed successfully.
Hazelcast version	16.1.100 uses Hazelcast v.5.1. This requires changes to the hazelcast.xml configuration file. For details, see "Update the hazelcast.xml configuration file" in the 16.1.100 Upgrade Guide.
Docker support	You can now use OpenText Software Delivery Management in Docker. For details, see "Upgrade OpenText Software Delivery Management in Docker" in the 16.1.100 Upgrade Guide.
Known issue	When upgrading to 16.1.100 directly from 16.0.100 (LTP upgrade path) in Oracle environments, if you have a space with more than 500 workspaces, you may encounter an error message regarding the <b>FixVulnerabilitiesCountOfWIUpgrader</b> Data upgrader. For a workaround, see "Troubleshooting a Data upgrader failure" in the 16.1.100 Upgrade Guide.

# Upgrade

This document describes how to upgrade an existing installation of an on-premises OpenText™ Software Delivery Management server on Windows.

#### This section includes:

- "Upgrade paths" below
- "Prerequisites" on the next page
- "Upgrade" above
- "Prepare for upgrade" on page 11
- "Step 1: Deploy the new version and start the server" on page 12
- "Step 2: Configure and upgrade cluster nodes" on page 15
- "Harden the authentication" on page 13
- "Step 3: Upgrade spaces" on page 15
- "Step 4: Verify that spaces upgraded successfully" on page 16

## Upgrade paths

You can choose between two upgrade paths:

- Short-term path (STP). Upgrade to each new service pack (for example, from 23.4 to 24.1). If you choose this path, you need to go through all the interim service packs to upgrade to the following release.
- Long-term path (LTP). Upgrade directly from one LTP release to the next (for example, from 16.2.100 directly to 24.3 and then to 25.1, the next LTP release), without having to upgrade to each of the interim service packs.

This version is an LTP release. You can upgrade to this version directly from 24.3 (the previous LTP release).

## **Prerequisites**

Before upgrading, note the following:

- JDK 21 is required and must be installed before you upgrade.
   Before you install JDK 21, make a backup copy of the default Java keystore (cacerts) file from the existing JDK 11 installation. Then, after you install JDK 21, use the backup copy to replace the cacerts file that is provided with JDK 21. This avoids potential issues with the new cacerts file.
- Elasticsearch 8.11 or later is required (version 8.11 is recommended). This is enforced on startup.
- The upgrade triggers Elasticsearch re-index. Indexes are re-indexed to version 8.
   When a space's post-upgrader is running, its Elasticsearch features are not all disabled during the entire process. Instead, features are in downtime only when an index they are dependent on is in the downtime phase of its re-indexing.

For details, see "Upgrade" on the previous page.

- **Note:** Re-index must be completed successfully, or you cannot upgrade to the next release.
- OData 4.0 is required. OData version 2.0 services will no longer work and will be fully replaced by OData version 4.0.

To continue using OData, your connection must be updated to OData version 4.0. The OData 4.0 URI format is:

<a href="https://<server>/odata/v4/shared\_spaces/<space\_ID>/workspaces/<workspace\_ID>/">https://<server>/odata/v4/shared\_spaces/<space\_ID>/workspaces/<workspace\_ID>/</a>

## Prepare for upgrade

Before upgrading, review the following:

- Check that all spaces are up to date, first in Settings > Site > Spaces, and then in Settings > Site > POST UPGRADE JOBS. Delete any spaces that you do not want to upgrade to prevent problems in future upgrades.
- 2. Verify that your server machine, and if relevant, all cluster nodes, meet all prerequisites.
  - This includes checking the supported versions for all third party tools such as Elasticsearch, and upgrading accordingly. For details, see "Prerequisites" in the *Installation Guide for Windows*.
- 3. Stop the OpenText Software Delivery Management service on the server, and if relevant, on all cluster nodes.
- 4. Create backups of:
  - The repository located in C:\Program Files\Octane\repo (or in a cluster installation: \\MACHINE\_NAME\REPO\_NAME)
  - Existing configuration files including octane.conf
  - Your database
  - Elasticsearch
- 5. Take note of any special aspects of your configuration.

Special configuration	Recommendation
Did you install to a location other than C:\Program Files\Octane?	Refer to the location that you used while upgrading.
Did your organization's DBA make changes to database schemas, such as adding tables or columns?	Define an exception file. The exception file instructs OpenText Software Delivery Management to ignore manual changes to the database schemas during installation. For details, see "Using exception files for manual database changes" in the <i>Installation Guide for Windows</i> .

6. Before upgrading, remove all patches or hotfixes at **WEB-INF\lib** and **WEB-INF\li** 

Example of a full path for Windows environment:

- C:\Octane\webapps\root\WEB-INF\classes
- C:\Octane\webapps\root\WEB-INF\lib

## Step 1: Deploy the new version and start the server

1. Download the OpenText Software Delivery Management package.

https://sld.microfocus.com/mysoftware/download/downloadCenter

2. Download and deploy the new version of OpenText Software Delivery Management using:

setup.exe

- 3. Harden the authentication.
  - a. Create a backup of the existing hpssoconfig.xmlconfiguration file.
  - b. In the repository folder, rename the existing **hpssoconfig.xml**configuration file in the repository folder to **hpssoconfig.xml.old**.
  - c. Rename the **hpssoconfig.xml.new** file to **hpssoconfig.xml**.

**Note:** Make sure that the repository is defined with the same path in all the nodes. The keystore path is defined as an absolute path. Therefore, it is important that all server nodes look for the key in the same location.

d. Store the encryption key in a keystore file.

You can use the automatically generated keystore or provide your own keystore. For details, see "Harden the authentication" on the next page.

4. If any manual changes were made to the configuration files, follow the steps below to ensure that they are preserved during the upgrade process:

Item	Details
osp- config folder	If any of the files in the <b><repository folder="">/conf/osp-config</repository></b> folder were manually modified, do the following steps:
	<ul> <li>Copy the changes into the corresponding files in the parallel osp- config.new folder.</li> </ul>
	b. Rename the osp-config folder to osp-config.old.
	c. Rename the <b>osp-config.new</b> folder to <b>osp-config</b> .
.conf files	In the <repository folder="">/conf/ folder, if any of the .conf files were manually modified, do the following steps:</repository>
	a. Merge the changes with the corresponding .conf.new file.
	b. Rename the .conf file to .conf.old.
	c. Rename the .conf.new file to .conf.

- 5. On the server machine, select **Start > OpenText Software Delivery Management** > **Start OpenText Software Delivery Management**.
- 6. Check the C:\Program Files\octane\log\wrapper.log file. If you do not see the "Server is ready!" message, correct the errors shown in the log.
  - If you encounter a recoverable error in the **wrapper.log** or **upgrade.log** files, fix the problem and restart the server to resume upgrade.
  - The following is required if you configured trust on the OpenText Software
     Delivery Management server, when connecting to a remote location such as the
     database server. If your Java trust store (<java\_home>/jre/lib/security/cacerts)
     uses a non-default password, enter this password in octane.conf in the java default-trust-store-password parameter.



Caution: Do not use OpenText Software Delivery Management until you have completed "Step 3: Upgrade spaces" on page 15.

#### Harden the authentication

This version uses a stronger encryption mechanism, which requires changes to the **hpssoconfig.xml** configuration file. You must harden the authentication mechanism by replacing the existing **hpssoconfig.xml** configuration file with the new file provided, and storing the encryption key in a keystore file.

You can use the automatically generated keystore or provide your own keystore.

- By default, if you do not provide a keystore, a keystore is automatically generated during the first server start up and placed in the configuration folder. The keystore is randomly generated and unique for each individual installation, to ensure security.
- If you use your own keystore, only BKS format is supported, and the keystore should contain a 256-bit AES key.

Add the following information to the **octane.conf** file:

```
hp-sso{
    # the entry name inside keystore
    keystore-cipher-alias = "<alias>"
    # password to open the key inside keystore
    keystore-cipher-alias-password = "<alias password>"
    # Absolute path to the keystore
    keystore-location = "<absolute keystore path>"
    # password to open the keystore
    keystore-password = "<keystore password>"
}
```

#### Note:

- You can define a subset of parameters, such as the passwords. The defined parameters are used and any missing parameters are generated.
- If you do not define all the parameters, the keystore path is overridden with the path to the generated keystore.

## Step 2: Configure and upgrade cluster nodes

After the upgrade on the first node has completed successfully, you can upgrade the remaining nodes in a cluster.

#### To configure and upgrade cluster nodes:

- 1. Deploy the new version of OpenText Software Delivery Management to each node.
- 2. On each node, select **Start > OpenText Software Delivery Management > Start OpenText Software Delivery Management.**
- 3. Check the C:\Program Files\octane\log\wrapper.log file. If you encounter a recoverable error in the wrapper.log or upgrade.log files, fix the problem and restart the server to resume upgrade.



**Caution:** Do not use OpenText Software Delivery Management until you have completed "Step 3: Upgrade spaces" below.

## Step 3: Upgrade spaces

After upgrading, log in as the site admin to upgrade each space.

#### To upgrade spaces:

- 1. In a browser, go to **ServerURL**>:**port**/ui/?site.
- 2. Log in with the user name and password defined in the **octane.conf** file.
  - To upgrade all spaces at once, log in as the site admin.
- 3. Click **Site** and then click the **Spaces** tab.
- 4. Select one or more spaces and click **Upgrade**.
  - Upgrade is available only if the space needs to be upgraded.
- 5. Individual workspaces are upgraded in the background.
  - **Note:** Some data might be unavailable in trend graphs and other Elasticsearch-related features until all of the post-upgrade jobs have completed.

## Step 4: Verify that spaces upgraded successfully

Verify that all spaces were upgraded successfully from the previous version. To verify that a space has been upgraded, check that:

- The space status is **Active** (or Inactive if it was previously deactivated).
- The space version is updated to the current version.

In addition, check that all post-upgrade jobs were completed in **Settings > Site > POST UPGRADE JOBS**.

## Rollback

This section describes how to roll back after upgrading an on-premises OpenText Software Delivery Management server. This may be necessary if for some reason the upgrade fails or performance is slow.

Depending on when you want to roll back, there are different steps to perform.

**Note:** To roll back you need the pre-upgrade backups of all configuration files. This includes **octane.conf** from each node, and the folder in which you stored the repository, such as **C:\Program Files\Octane\repo**, or <Repository folder> for cluster configuration.

#### This section includes:

- "After the upgrade's setup validation phase" below
- "After site schema has been upgraded" on the next page
- "After space schema has been upgraded" on page 19
- "After upgrade completed" on page 20
- "After upgrading cluster nodes" on page 20

## After the upgrade's setup validation phase

You can roll back after the upgrade's setup validation phase, whether it passed or failed.

If the upgrade reached setup validation, the following have been modified:

- · Previously-deployed files
- · Configuration files, including octane.conf

#### To roll back the deployed files, including octane.conf:

- Uninstall the new OpenText Software Delivery Management version using Windows Add/Remove Programs.
- 2. Install the previous version, as described in the OpenText Software Delivery Management Help Center > Installation Guide for Windows (for the previous

version).

- 3. Revert to backups of configuration files, including **octane.conf**.
- 4. If necessary, copy back the folder in which you stored the repository, such as C:\Program Files\Octane\repo.
- 5. Start the OpenText Software Delivery Management service.

## After site schema has been upgraded

You can roll back after the site schema has been upgraded.

If the upgrade upgraded the site schema, the following have been modified:

- Previously-deployed files
- Elasticsearch indexes
- Configuration files, including octane.conf
- The site schema

#### To roll back the site schema:

- 1. Stop the OpenText Software Delivery Management service.
- 2. Revert to a backup of the site schema.
- 3. Revert to a backup of Elasticsearch indexes.
- 4. Uninstall the new OpenText Software Delivery Management version using Windows Add/Remove Programs.
- Install the previous version, as described in the OpenText Software Delivery Management Help Center > Installation Guide for Windows (for the previous version).
- 6. If necessary, copy back the repository folder located in C:\Program Files\Octane\repo, or <Repository folder> for cluster configuration.
- 7. Revert to backups of configuration files, including **octane.conf**.
- 8. Start the OpenText Software Delivery Management service.

## After space schema has been upgraded

If the upgrade upgraded the space schema, the following have been modified:

- Previously-deployed files
- Elasticsearch indexes
- Configuration files, including octane.conf
- The site schema
- The space schema

Rolling back a single space is relevant after upgrade of a space failed. In this case, fixes are required depending on the cause of the failure, as seen in the logs and in the UI.

Note: This is only relevant if the space upgrade failed with CORRUPTED status. If it ended in SUSPENDED status, implement the fixes as instructed in the logs and in the UI, and then resume upgrade. No rollback actions are required.

#### To roll back changes to the space schema:

- 1. Revert to the backup of the space schema.
- Revert to the backups of Elasticsearch indexes related to the specific space.
   Space-specific indexes can be identified by the space logical name embedded in their name, using the pattern mqm\_{space logical name}\_\*.
  - **Note:** There are multiple Elasticsearch indexes for each space. Make sure to roll back all of them.
- 3. Revert to the repository backup of this specific space.
- 4. Fix what caused the upgrade to fail.
- 5. Run the following API to repair the space:

POST {octane server}/admin/shared\_spaces/repair?ids={space\_id}

**Tip:** To repair multiple spaces, provide the **space\_ids** separated by commas.

6. Upgrade again.

## After upgrade completed

If the upgrade completed successfully, the following have been modified:

- Previously-deployed files
- Configuration files, including octane.conf
- The site schema
- The space schema(s)
- Elasticsearch indexes
- Repository files

#### To roll back the entire upgrade:

- 1. Follow the procedure "To roll back the site schema:" on page 18.
- 2. Revert to backups of all space schemas.
- 3. Revert to backups of all Elasticsearch indexes.
- 4. Revert to backup of the previous repository.

## After upgrading cluster nodes

If you upgraded additional cluster nodes, the following have been modified on the cluster nodes:

- · Previously-deployed files
- Configuration files, including octane.conf

#### To roll back the previously-deployed files:

- Uninstall the new OpenText Software Delivery Management version using Windows Add/Remove Programs.
- 2. Install the previous version on a node.

- 3. Revert to backups of configuration files, including **octane.conf**.
- 4. Deploy OpenText Software Delivery Management on each cluster node as described in the OpenText Software Delivery Management Help Center > Installation Guide for Windows (for the previous version).
- 5. Start the OpenText Software Delivery Management service on each cluster node.

# Upgrade in Docker

This section describes how to upgrade OpenText Software Delivery Management in Docker.

#### This section includes:

- "Get default configuration files from the docker image" below
- "Upgrade in Docker" on the next page

## Get default configuration files from the docker image

Before upgrading, make sure you have default configuration files from the new OpenText Software Delivery Management Docker image.

- 1. In Docker Desktop, select Images.
- Locate the OpenText Software Delivery Management version you want to upgrade.
   Note that only on-premises versions of OpenText Software Delivery Management are supported.
- 3. Click Run and open Optional Settings.
- 4. In **Container name**, enter a name of your choice.
- 5. In **Ports**, enter 8080 to use HTTP.
- 6. In **Volumes**, enter the following:

```
C:\OctaneDockerConfFiles\conf for opt/octane/conf
C:\OctaneDockerConfFiles\log for opt/octane/log
C:\OctaneDockerConfFiles\repo for opt/octane/repo
```

7. Click **Run** to run the Docker image for the fist time.

The first run should fail with errors because OpenText Software Delivery Management has not been configured.

8. Open C:\OctaneDockerConfFiles\repo. The conf-discover folder contains the default OpenText Software Delivery Management configuration files. Copy them to a backup location.

## **Upgrade** in Docker

This section describes how to start a new OpenText Software Delivery Management container using the configuration from a previous version, and upgrade the data.

- 1. Stop your OpenText Software Delivery Management container.
- 2. Back up your Oracle or MSSQL database.
- 3. Back up Elasticsearch.
- 4. Back up the conf and log folders (if mapped).
- 5. Back up the REPO folder, which includes the **conf-discover** and **storage** folders.
- 6. Download the new OpenText Software Delivery Management Docker image.
- 7. Overwrite the .xml files in the folder **conf-discover** (in the REPO folder) with the .xml files from the default configuration files for the new version. For details see "Get default configuration files from the docker image" on the previous page.
- 8. Harden the authentication by storing the encryption key in a keystore file. The authentication mechanism uses a stronger encryption algorithm.

You can provide your own keystore or use the automatically generated keystore.

• If you use your own keystore, only BKS format is supported, and the keystore should contain a 256-bit AES key.

Add the following information to the **octane.conf** file:

```
hp-sso{
    # the entry name inside keystore
    keystore-cipher-alias = "<alias>"
    # password to open the key inside keystore
    keystore-cipher-alias-password = "<alias password>"
    # Absolute path to the keystore
    keystore-location = "<absolute keystore path>"
```

```
# password to open the keystore
keystore-password = "<keystore password>"
}
```

• If you do not provide a keystore, a keystore is automatically generated during the first server start up and placed in the configuration folder.

#### Note:

- You can define a subset of parameters, such as the passwords. The defined parameters are used and any missing parameters are generated.
- If you do not define all the parameters, the keystore path is overridden with the path to the generated keystore.
- 9. When upgrading from OpenText Software Delivery Management 24.1 or earlier, you must perform the following:

Item	Details
osp- config folder	If any of the files in the <b><repository folder="">/conf/osp-config</repository></b> folder were manually modified, do the following steps:
	<ul> <li>Copy the changes into the corresponding files in the parallel osp- config.new folder.</li> </ul>
	b. Rename the osp-config folder to osp-config.old.
	c. Rename the osp-config.new folder to osp-config.
.conf files	In the <repository folder="">/conf/ folder, if any of the .conf files were manually modified, do the following steps:</repository>
	a. Merge the changes with the corresponding .conf.new file.
	b. Rename the .conf file to .conf.old.
	c. Rename the .conf.new file to .conf.

#### 10. Click Run.

- 11. Open **Optional Settings**, and define the following:
  - a. The new container name.
  - b. The identical container configuration as your current OpenText Software Delivery Management container configuration.

This means that the ports, and the mapping of the conf, log, and repo mount folders should be the same in the new container as your current container.

- 12. Run the new OpenText Software Delivery Management container configuration.
- 13. Validate that the container works by checking the container's **Log** tab, or the **wrapper.log** and **octane.log** files in the mapped log folder.
- 14. Continue with the regular space upgrade procedure, as described in "Step3: Upgrade spaces" on page 15.
  - Note: If you need to roll back the upgrade:
    - If the new OpenText Software Delivery Management container failed to run, restore configuration files in the conf-discover folder (in the REPO folder), and run the previous version of the OpenText Software Delivery Management container.
    - If the new OpenText Software Delivery Management container successfully upgraded the site, restore backups (database, Elasticsearch, and REPO folder), and run the previous version of the OpenText Software Delivery Management container.

# Install a patch

This section describes how to install a hotfix patch, without upgrading OpenText Software Delivery Management.

- 1. Stop the OpenText Software Delivery Management service.
- 2. Create backups of:
  - The repository
  - Existing configuration files, including octane.conf
  - Your database
  - Elasticsearch
- 3. Run the installer file containing the fix as you would do for a regular upgrade.
- 4. Start the OpenText Software Delivery Management service and validate that the issue is fixed.

There is no need to upgrade the spaces.